# GDPR – How we can help

# **Solvit Networks**

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## GDPR – The facts

 The General Data Protection Regulation (GDPR) applies to all companies trading in the EU and processing personal data of EU Residents

- GDPR comes to effect on 25<sup>th</sup> May 2018
- Sanctions of up to <u>€20,000,000</u> or 4% of annual worldwide turnover

GDPR is not a best practice it is a <u>privacy regulation</u>



## GDPR - Who is affected

- Public sector
- Financial sector
- Healthcare
- Industry sector
- Retailers
- Telco sector
- Cloud providers
- Transport sector
- Marketing sector



## **GDPR - Changes**



Data protection by design/default

Data protection impact assessments

Data protection officers - DPO



#### **NEW USER RIGHTS**

Data breach notification

Right to be forgotten/erasure



## TECHNOLOGY STRATEGY

Where your data is, how you collect it, and who can touch it



#### **STRONG IDENTITY**

Strong, identity policies and tools for authorization and authentication to ensure ccompliance



#### **GDPR – CONTROL ACCESS – CONTROL DATA**

**USERS RESOURCES** Customers Glesfore amazon Mobile **Productivity** Cloud **Know the User** | Web Services **Partners** Manage Connectivity Identity Relationships & Lifecycle **Privacy Employees & Administrators** On Premise Transparency Apps **Things** 

#### **HOW CAN WE HELP YOU WITH GDPR**

- Perform detailed analysis
- Create a good and achievable plan
- Redesign your processes
- Implement technology









GAP ANALYSIS RISK ANALYSIS

**PROJECT PLANNING** 



## **CA Solutions for GDPR**

- Identity and governance management
- Privileged access management
- Advanced authentication
- Single Sign On
- API Management



## **CA Identity Management & Governance**

#### **Identity**



#### Demands of the Business User

Support my Unified interface device Business **Productivity** friendly Decision Customized support tools experience

## But, the IT user has needs too!



## **CA Identity Suite**

Designed with your IT & Business needs in mind

## **Capabilities**

Access Governance
Privilege Cleanup
Risk Analysis
Performance Analytics
Deployment Tools

Business
Deep Provisioning
Access Requests
Certifications
One-stop shop for Identity
Self-Service





## Convenient, intuitive, business-oriented user experience

A One-Stop Shop for business user access to all identity services

User experience that is specifically designed for business. Uses terms that business users understand.

- Business-oriented proactive analytical & advisory tools
- Personalized dashboards
- Business-oriented resource names







### **Automated Provisioning**

Wizard-based on-boarding of new users (including self-registration), such as employees, business partners and contractors.

Manages identities, roles, and policies across on-premises & cloud applications

Customizable workflows support the unique way each organization approves, and schedules these activities.

Broad set of connectors to target systems





#### Access Requests

Easy-to-use access request process through an intuitive 'Shopping Cart' experience.

Conveniently request roles and entitlements from a Business Entitlements Catalogue

Advice Tools such as real-time context-based access recommendations

All requests can be checked for segregation of duties compliance.







## **Certification Campaigns**

Simplifies and centralizes all necessary compliance activities in one place.

Business entitlements catalogue simplifies certifications

Risk analysis highlights risky access to:

- Enable real-time remediation
- Improve policy enforcement
- Simplify regulatory compliance.

Easily customizable for the needs of each role/user







## **CA Privileged Access Management**

## But the reality is ... attacks using privileged accounts

#### ever

#### **CYBERCRIME**

- Target—70 million credit cards stolen
- Home Depot—56 million credit cards stolen
- JP Morgan Chase—76 million account records stolen

#### **CYBERESPIONAGE**

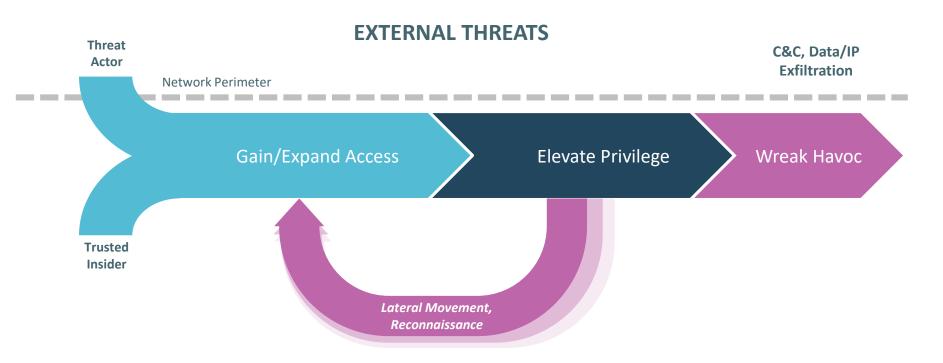
- Anthem—80 million personal records stolen
- Forbes.com and unidentified health insurer—targeted (defense contractors, government workers) information gathering of individual data

#### **BUSINESS IMPACT**

- CodeSpaces—forced out of business
- Sony Pictures—extensive disruption
- German Steel Mill—physical damage
- Saudi Aramco—physical systems damage and business disruption



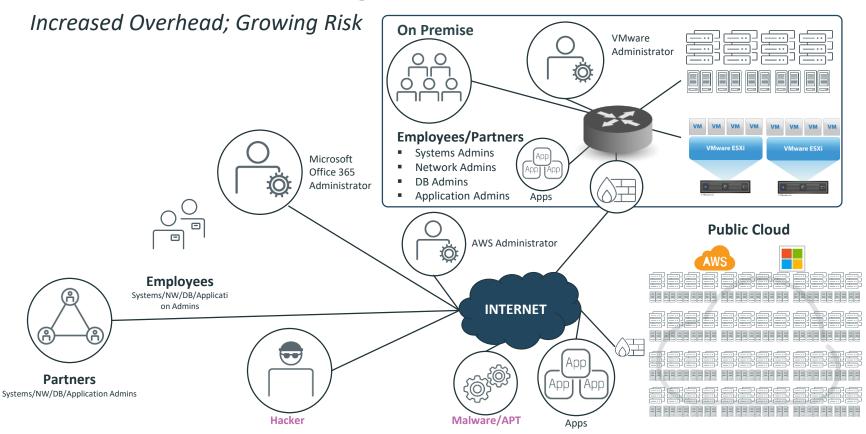
## Privilege: Core of the Breach Kill Chain



#### **INTERNAL THREATS**



## The Problem is Getting Worse





## CA PAM Key Capabilities



> Privileged credentials

>SSH Session Keys

>FIPS 140-2 Level 1 & 2 compliant encryption

- >Optional HSM for FIPS 140-2 Level 3 support
- >Application-to-**Application Support**
- >Industry's broadest platform support



>Active Directory &

> RADIUS integration

>PKI/X.509 & Smartcard (PIV/CAC) support

>Multi-factor authentication (CA Technologies, RSA, VASCO, SafeNet, Entrust, etc)



> Privileged user SSO > Federated Identity {

> Federated Identity & attribution > Role-based privileged

user access limits

>Zero Trust – deny all, permit by exception policy engine



Interventio

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>Continuous monitoring & logging

> DVR-like session recording

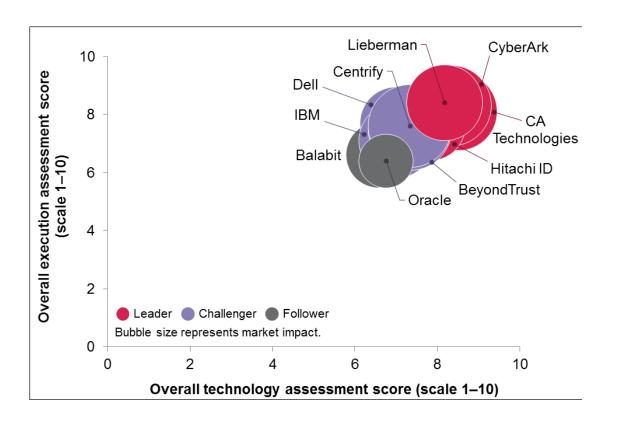
> Command filtering > Leapfrog prevention

>Leapfrog prevention

> Proactive policy Monitoring violation prevention



#### Ovum Decision Matrix: Selecting a Privileged Identity Management Solution, November 2015





#### **CA Advanced Authentication**

### Why Breaches Are Occurring

# Passwords, identities and breaches

- Passwords are created by humans
- Authentication is needed for multiple applications
- Enormous number and type of users
- Passwords are valuable to fraudsters
- Getting ahold of a password, the digital world is open to them
- Traditional credentials are not enough!



Year after year, cyber threats continue to increase in both **sophistication** and **frequency**. Many of the attacks involve **compromised user names and passwords**.



#### What Organizations Must Do to Protect Themselves



The average **total cost** of a data breach for the participating companies increased 23 percent over the past two years to \$3.79 million\*

\*IBM and Ponemon Institute, "2015 Cost of Data Breach Study: Global Analysis."



#### How to get protected

- Protect user identity from online attacks
- Provide security for mobile devices
- Secure privileged identities
- Use best practice Intelligent
   Authentication methods (MF and
   RISK based authentication)



#### **Business Decisions for More Effective Authentication**

Enterprises will select their password replacement / password enhancing technology based on three criteria.





## What if you could...



From a Single Authentication Solution?



#### **CA Advanced Authentication** - Product Overview

#### Business Problems Addressed

- Providing greater identity assurance
- Detecting anomalous user behavior
- Dynamic risk assessment
- Forcing additional proofing of identity when elevated risk is detected
- Reduces the need for additional proofing when the user is recognized

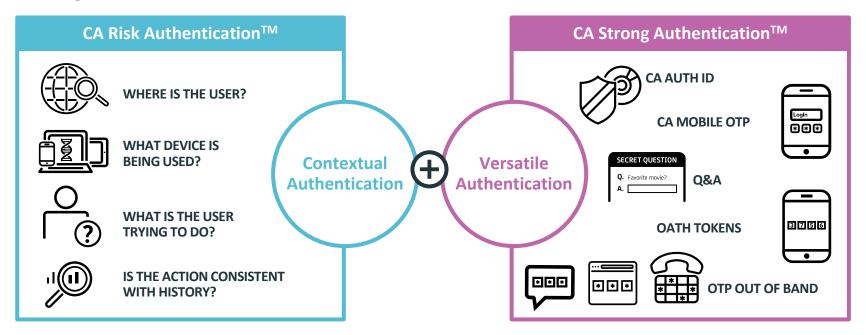
#### **Key Capabilities**

- Multi-factor and "step-up" authentication with Risk assessment
- Policy enforced using rules, contextual information, and behavioral analytics
- Integration with CA SSO, PAM and APIM solutions
- Open "white box" rules engine



#### CA Advanced Authentication - Product Overview

**Two best-of-breed components** that can be deployed *individually* or together.





## Risk Assessment is a Strong Credential

#### **AVAILABLE RISK DATA**



Where is the user?



What device is being used?



What is the user trying to do?



Is the action consistent with history?

#### **LOCATION**

# Is the location inherently suspect?

- Have they been there before?
- Where were they recently?

#### **DEVICE DNA™**

- What kind of device is it?
- Have they used it before?
- Has it changed since they last it?

#### **BEHAVIOR**

- Is this a typical action for the user?
- Is the action inherently risky?
- Have they taken similar actions before?

#### **HISTORY**

- Is this a normal time of day for them?
- Is their frequency of login abnormal?
- Is this action consistent with prior actions?



# CA Single Sign On (CA SSO)

# When Users Have Multiple Identities, There Are User and Administrative Costs

#### **End User**



Users are continually asked to present their online identity again and again.

#### **Administrator**



Administrators have to create access policies in parallel for every user identity.



#### ...SSO & Flexible Access Management is Business Critical to the Open Enterprise

#### YOUR USERS YOUR APPLICATIONS Google \*\*\*\*\* SaaS AP? Contractors sales force.com **CA SINGLE SIGN-ON** Cloud **Partners** Apps/Platforms & Web Services **Employees** Enterprise amazon **Apps On-Premise** force.com Customers Less time to Lower risk of **Centralized solution value = Fewer logins Lower TCO** security policy gaps deployment

## **Typical CA SSO environment**





## CA Single Sign-On - Product Overview

# Business Problems Addressed

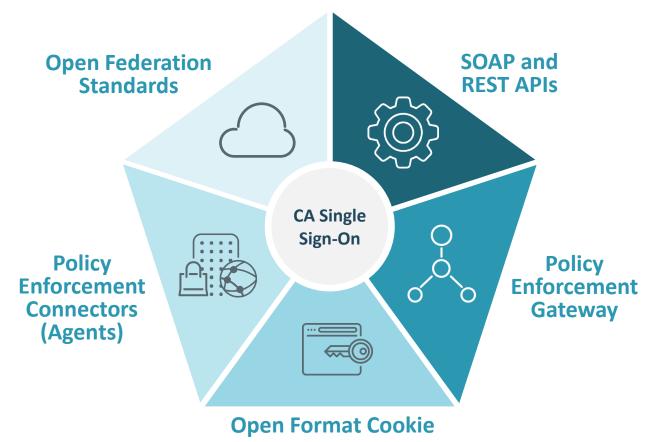
- Controlling access to various information resources
- Reducing costs of managing access
- Better user experience
- Raising end user productivity

#### **Key Capabilities**

- Centralized session management
- Flexible architecture models
- Identity federation
- Policy-based authorization
- Social login support
- Comprehensive access audit

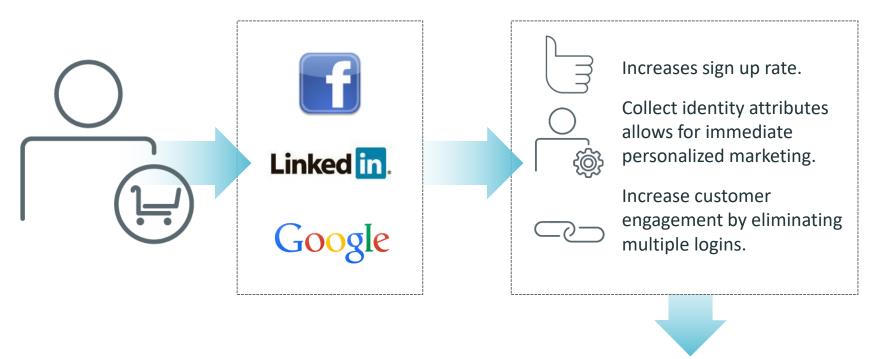


#### Flexible Architectures for Different Needs in a Single Deployment





### **Social Media Drives New Requirements**







## **Requirements Beyond Basic SSO**



- ✓ Separate SSO zones
- ✓ Password policies
- ✓ Session replay prevention
- ✓ Session timeouts
- ✓ Single log out
- ✓ Centralized audit
- ✓ Scoped/delegated administration

- ✓ Directory mapping
- ✓ Attribute-based authorization
- ✓ Step up authentication
- ✓ Integrated multi-factor authentication
- ✓ Integrated risk-based authentication
- Risk-based authorization



## Thank you!



## **Solvit Networks**

